

GEM-FLEET[®]



PERFORMANCE
IN SIMPLICITY



Word from the President



A brief word from the president

When I was a student, up until college, I played AAA basketball. We always had a less athletic and less talented team from an individual standpoint. But we found a way to win! We were the division champions almost every year. And, when we went out on the road to New York, we always came back with a winning record. What was our secret? Our team worked hard, worked together and was extremely disciplined. We also had a coach who imposed his style of play on his opponents: he played a very slow and technical game against the stronger teams and a quick and devastating game against the weaker ones. From school to innovation ...

Today, GEM-CAR is the result of the daily combined efforts of a motivated team of specialized repair shop management software developers inspired by the best coaches in the country. And GEM-FLEET is the version for fleet management.

According to Darwin "It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is most adaptable to change." Globalization and new technologies are radically transforming companies faster than ever. Is your shop equipped to deal with these rapid changes?

Get the tools you need to adapt to your new reality and test drive GEM-CAR.

Mathieu Brunel



ACOMBA



QuickBooks

Sage 50

Training



Training is a path to success.

“In addition to pioneering an annual conference to update our users on GEM-FLEET’s many technological advances, we are introducing the first training centre in Canada. Ensuring employees professional development is the best way to motivate the troops and best serve our customers in the long term.” Mathieu Brunel, President of V2V Technologies.

The aim of the project is to help repair shops implement the software and ensure that it continues to serve new employees and inspire existing teams to exceed expectations.

With several thousand users in Canada and the U.S., the need to create a training centre to augment our existing modes of instruction including online FAQ’s, detailed training guide, instructional videos, online technical assistance and personalized in-shop training has been realized.

“As GEM-FLEET designers, we want you to use our software to full advantage. Your success will be reflected throughout your community and will help make your dreams come true. I want to help make it happen.” Mathieu Brunel, President of V2V Technologies.



GEM-UNIVERSITY: Users register for courses on an E-Learning platform with instructional videos and practical exercises



Point of Sale

Features of POS:

Rapid customer identification with integration of 411 to download information; rapid vehicle identification with integration of VIN decoder; estimate with color code and visual reference to avoid pricing errors and verify inventory availability; printing of oil change decals; tool for calculating and quickly adjusting profit margin applied to the estimate; integration of ALLDATA/Mitchell/Tractor-trailer; integration of over one hundred online parts and tire distributors; emailing of estimates; verbal authorization in accordance with Consumer Protection Act; management of receivables; text messaging and more.

Advantages:

99% of functions are accessible in just one click with the point of sale interface; generates quick estimates and all transactions are instantly displayed at all workstations; improves overall efficiency at the counter in order to build good customer relations and targets individual needs in order to offer superlative customer service.

Assets:

Saves management time; eliminates errors; improves customer retention; improves the profitability of each estimate; increases sales per customer.



ALLDATA
REPAIR

Mitchell1
PRODEMAND

Punch Clock



Features of the Punch Clock:

Electronic time sheet with punch (performance measurement and pay); communication system with technical advisors via internal memos; access to history without prices; management of accessories/car options (reinitialization procedure, wheel locks); access to different repair guides; addition of shop parts/materials by technicians using a bar code reader directly integrated in the punch clock.

Advantages:

Simplifies management of parts: technicians scan the parts to be added to the work order; eliminates comings and goings between advisors and technicians through the use of internal memos; transforms the management philosophy: technicians are encouraged to help find ways of filling the bays by checking their agenda (empty or full), having access to their customer's history and preventive maintenance record; facilitates the compilation of performance statistics; promotes technicians' autonomy.

Assets:

Increases sales of shop material from 30% to 70%; increases average billable time from 10 to 15 minutes per work order, which generally represents \$3000 to \$5000 in labor sales per technician per year.



Selected for an award as one of
Canada's top 100 fastest
growing companies in 2008



Electronic Scheduler

Management features of the agenda:

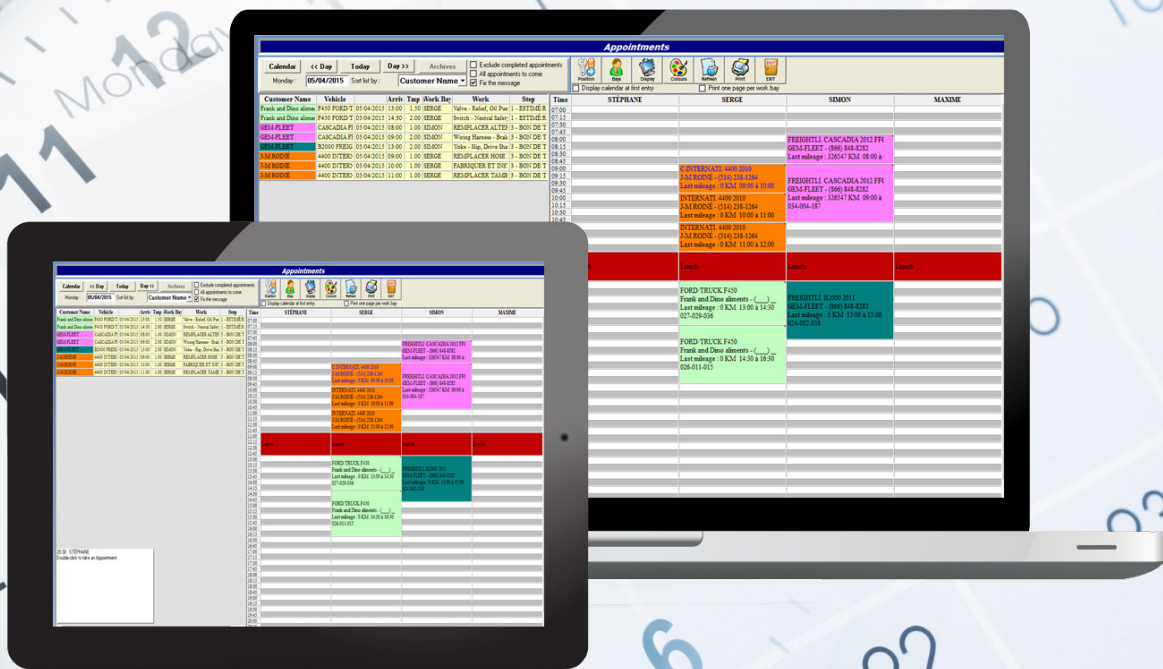
Color-coded appointment status (indicates if customer is waiting, leaving their car, need courtesy car, etc.); work progress status with visual reference; management of bays/technicians; appointment confirmation by SMS or e-mail; time block for meals; additional blocks for holiday planning; appointment search and rescheduling; follow-up with customers whose appointments have not been confirmed.

Advantages:

Provides real-time scheduling adjustments for advisors and technicians; minimizes missed appointments; allows suitable schedule planning for technicians; ensures timely vehicle delivery.

Assets:

Maximizes planned work time to increase time charged; improves customer retention as a result of timely delivery; minimizes internal stress related to poor planning.



GEM-CALENDAR
Book your courtesy car online!

Repair History



Repair History Features:

Search based on multiple criteria and posting of purchase order; cost per mile report for all vehicles; reprinting of invoice; management of warranties; detailed investment report on the vehicle with each work order; use of previous invoice when drawing up a new estimate for a new customer.

Advantages:

Prints fleet management reports in just one click. Retaining your customer offering them precise vehicle cost reports.

Assets:

Increases sales by using cost per mile reports to justify costly work to a customer; fills the shop during slowdowns by bringing in commercial fleets.



«FINALLY, There is a simple, turn key solution for garages »



GEM-CLOUD

GEM-CLOUD Features:

Data based on two remote systems, located in two different places, which are linked by fibre optic and cellular technology. Each server has two power supply sources, electrical grid and back up generators. These backup generators have dual fuel sources, propane and/or diesel. A technology that provides real-time monitoring service and is capable of blocking up to 98% of unwanted traffic and threats with 99.9% accuracy.

Advantages:

No infrastructure investment, facilitate interconnectivity in multi-location and multi-branch companies, eliminates the installation time, allows access to your software on any device with Internet connection (e.g. iPad) Automatic backup and software updates. Offers advanced security to protect your data.

Benefits:

Portability and standardization of the solution on a network, reducing operating costs of IT infrastructure as a whole.



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YouTube
channel



GPS Integration



GPS integration Features:

Integration with software / hardware / GPS for tracking equipment. Keeps: routes traveled, travel time, working hours performed, or to monitor the driving speed during the trip. The new generations of GPS will be integrated into the OBD2 circuit and transmit vehicle computer data.

Advantages:

Reduce fuel costs of your fleet, see in real-time the exact position of each vehicle to control and coordinate your fleet, cars or trucks. Automatic update of the mileage of each unit in your GEM-FLEET.

Benefits:

Lower operating costs, better management of the preventive maintenance.



**Every month, one of our customers is honored
in one of the industry magazines.**



Inventory Management

Inventory Management Features:

Multiple sites; minimums and maximums; alternate parts; parts codes from various suppliers; management of codes for product lines and categories; management of nine selling price levels; inventory value report with transactions; bundle of discounts per customer; price matrix based on cost range per category or line codes; inventory value report at a given date; kit management, etc.

Advantages:

Eliminates inventory losses: lost or unbilled items; reduces inventory by using replacement parts or parts under different distributors.

Assets:

Ensures inventory turnover three to seven times a year and reduces the financial resources needed to cover inventory.



DISTRIBUTION CENTER

TRACTION

HEAVY DUTY PARTS

Retreading and Tire Storage



Retreading and tire storage characteristics:

Tire identification with unique serial number, storage labels, storage value report, returns storage management, progression status of retreading, number of times retreading performed.

Advantage:

Analysis of retreading cost statistics. Follow-up of tire cores. Storage increases customer loyalty.

Benefits:

Reduce the overall tire cost per mile. Generate tire storage revenue and double the number of visits per vehicle.



GEM-FLEET offers easy management of national accounts. Did you know that poor management could lead you to pay taxes twice?



Purchases and suppliers

Purchases and supplier characteristics:

Management of automated purchase orders for suggested purchases; printing of cheques with payment by various banks; list of unused products; report of visits according to type of vehicle; integration of over 100 distributors of parts and tires; management of returns and cores; new parts and warranties; selling price adjustment option based on change in cost price; management of payables.

Advantages:

Decreases inventory by establishing minimums and maximums based on reports of visits according to make and model; eliminates inventory shortages and poor inventory turnover; allows for management of returns and their credit; reduces order errors by using the VIN recorded on the vehicle data sheet.

Assets:

Lowers inventory costs; minimizes non-billable production stoppages due to inventory shortages and increases the company's liquidity: credit management and decrease in inventory.



Reporting and Statistics



Features of Reports and Statistics:

Over 100 reports by criteria, presented with summary and color graphics: technicians' performance, detailed reports on sales, purchases, inventory, tire storage, reminders, statements of accounts, statements of earnings.

Advantages:

Provides an analysis of all facets of the company in just one click.

Assets:

Ensures that the right decisions are made at the right time based on facts.



ACDelco: "The best shop management tool you'll ever buy!"



Glass Repair Management

Features of management of Glass Repair:

Management of claims with billing to the insurer; management of deductibles; insurance claims form; printing of bills in accordance with insurers specifications along with drawings of broken glass on bill; integration of online glass distributor sites.

Advantages:

Printing of bills in accordance with insurers requirements for rapid payment; search of repair history with note specifying the location of the break.

Assets:

Provides the shop with an additional source of revenue without adding to fixed infrastructure.



Electronic Signature Pad



Characteristics of the electronic signature block:

Implementation of an electronic pad for signing legal documents: estimated work order, goods receipt, verbal approval, lease and invoice. the signature is saved in GEM-CAR for a single use which is approved by the client or, the advisor.

Advantages:

Eliminates paper copies and reduces archive access time. To keep within the legal aspect in a prosecution. Allows you to reprint a document with the signature. Gives an impression of a well organized and innovative business in the eyes of the customer. Ideal for shops that want to promote the environment.

Assets:

Maximize the chances of winning in a prosecution. Reduce paper costs annually by \$ 300 to \$ 800



GEM-FLEET allows you to attach documents to your repair orders, whether it is a photo, inspection sheet or text document. The documents will be available in the history consultation.



Provisional Vehicles and Rental

Vehicles Rental Management Characteristics :

Vehicles and equipment leasing by : time and/or distance and/or packages; legal contract with the different views of the vehicles to identify breakage/scratches; rental calendar; customer's rental history. Provisional vehicles management, allows you to see the inventory of available vehicles by application. Option to add maintenance and repair costs to the vehicle.

Advantages :

Gives a professional image and organizes the rental while ensuring the possibility to change the rental options in the contract. History rentals to validate that a customer had a vehicle at the time of an offense. Quick Find provisional or replacement vehicles by make and model and /or application, and where it is located.

Benefits :

Reduces productivity loss by providing a replacement vehicle faster, and offers legal protection in case of an incident.



Production Management



Production management module characteristics :

Creation of a production order for an assembled product with a unique serial number (e.g. transmission, pump); allows technicians to record their name on the work order and to add items by scanning; creation of subsets; reservation of material and financial analysis of ongoing work; overall management in real time using the electronic time clock.

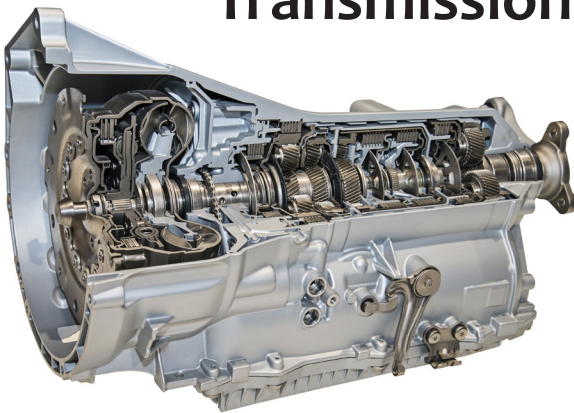
Advantages :

Makes it possible to monitor inventories and ongoing work, and to establish the cost price.

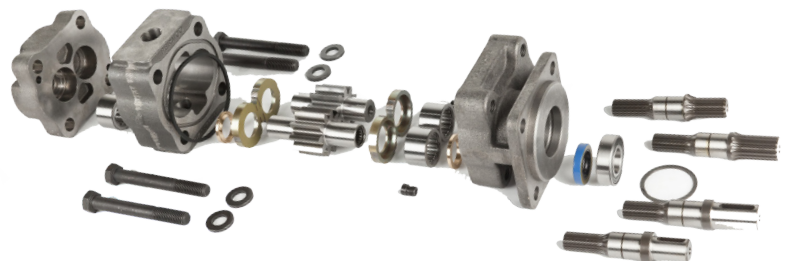
Assets :

Controls the manufacturing process in order to ensure the profitability of assembly production.

Transmission



Hydraulic Pump



Discover a new way to do it!

GEM-WORK



System Features of GEM-WORK:

Work system based on inspection sheets developed by the top automotive specialists, and illustrated in color.

Advantages:

Makes it possible to identify items requiring follow-up or repair; ensures consistency in terms of verifications and repairs and provides customers with a better understanding of the work, while allowing them to budget for upcoming expenses.

Assets:

Provides a sales/marketing support tool that complements the reminder system, ensuring that the shop is never short of work.

GEM-CAR INSP 1
Inspection report

Name: _____ Tel: _____ Mlg: _____ Date: _____
 Make: _____ Model: _____ Year: _____ VIN: _____

A/C SYSTEM MAINTENANCE

MORE AND MORE, A/C SYSTEMS ARE GETTING VERY COMPLEX. ALTHOUGH THEY ARE BETTER BUILD AND MORE DURABLE, THEY STILL REQUIRE REGULAR MAINTENANCE AND CARE. NEGLECTING TO PROPERLY MAINTAIN AND CARE FOR THE A/C SYSTEM MAY NOT ONLY YOUR COMFORT BUT ALSO YOUR HEALTH. AN IMPROPERLY MAINTAIN A/C SYSTEM CAN ACTUALLY ATTRACT AND CREATE A PERFECT HOME FOR GERMS. AN UNPLEASANT SMELL, REMINISCENT OF A WET SOGGY RAG, MAY INDICATE THE SPREADING OF FUNGUS OR BUILD-UP OF MILDEW. THIS CAN BE AVOIDED BY A REGULAR A/C SYSTEM MAINTENANCE SERVICE. AN INSPECTION AND MAINTENANCE OF THE A/C SYSTEM IS RECOMMENDED ONCE A YEAR OR EVERY 24,000KM / 15,000 MILES.

Components to inspect

INSPECTION

- » Inspect condition of the condenser
- » Inspect condition of the drive belt
- » Inspect condition of the fan and blades
- » Check the condensation evaporator sight
- » Quantity of the recovered coolant _____ ounces
- » Quantity of the coolant at filling _____ ounces
- » Quantity of missing coolant _____ ounces

INSPECTION

- » Inspect and test for system leaks (if empty)
- » Note interior temperature _____ F
- » Note outside temperature at time of inspection _____ F
- » Note humidity level at time of inspection _____ %
- » Check and test all controls and switches
- » Inspect pollen (cabin) filter (if applicable)
- » Check for any irregular smells inside the cabin

Technician's name: _____ OK To Watch To fix or Replace

NOTE: _____

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Inspection de sécurité
Pour camion aux 6 mois

COOLING SYSTEM FLUSH GEM-CAR INSP10
INSPECTION REPORT

Name: _____ Tel: _____ Mlg: _____ Date: _____
 Make: _____ Model: _____ Year: _____ VIN: _____

REPLACING (FLUSHING) COOLING SYSTEM FLUID

CARGOJET PREVENTATIVE MAINTENANCE INSPECTION REPORT
 The Most Awarded Air Cargo Airline in Canada

GROUND POWER UNIT: _____ TRUCK AND VAN: _____
 Preventative Maintenance Inspection Report Unit # _____
 Location: _____ Date Completed: _____

TRUCK

DESCRIPTION OF VEHICLE: _____
 Make: _____ Model: _____ Location of vehicle: _____
 Year: _____ License plate #: _____ Unit #: _____
 Mileage: _____ Day/Month/Year: _____ Km reading: _____ Labour time: _____

INSIDE THE VEHICLE

1. INSIDE THE VEHICLE

A. ACCESSORIES

1. sun visor

2. interior rearview mirror

3. side mirrors, rear window

4. interior rearview mirror

5. hand lights

6. seat belt

7. air sleep position, indicator lights

8. indicator lights (working order)

9. horn

10. steering wheel (grip)

11. engine start-out of gear

12. accelerator control

13. clutch control

14. braking control

15. steering gear (lockless)

16. air compressor (performance)

17. air compressor (pressure)

18. service brake

19. interlocking and parking brakes

20. travel of brake pedal

21. windshield wiper (working order)

22. windshield wiper (parking order)

23. washer system, collection

24. hood latch, adjustment

25. identification plate lighting

26. horn

27. engine warning lights

28. high-beam headlights

29. low-beam headlights

30. turn signal lights

31. horn-vibrant lights

32. brake lights

33. parking lights

34. exterior mirror (working order)

35. hazard warning lights

36. backup lights

37. clearance lights

38. identification lights

39. all reflectors

C. WITH ENGINE OFF

1. working order of power-assisted system (air brake system)

2. pressure loss (when brakes are applied)

3. pressure loss (other brakes applied 1 minute)

2. AROUND THE VEHICLE

A. CAB-BODY

1. exterior mirror mirrors

2. windshield wiper (brakes)

3. pressure loss

4. fenders, body

5. wheels, body

6. tires

7. wheels, valves

8. bolts, nuts, fasteners

9. hood latching

10. hood latch

11. hood latch, fasteners

12. fuel tank, fastener

13. fuel tank panel, filler cap

14. hood under (PC) engine

B. CHASSIS DEVICE

1. 80% wheel

2. locking device

3. fuel tank bracket

4. play (brake lights)

5. cables, chains, jolts hook

C. LAHO DEVICE

1. jolts, cones

2. sleepers, hold-down devices

3. supports, lock cones

D. SUSPENSION AND DRIVES

1. shock absorbers

2. shocks

3. master spring leaf

4. shock absorber



GEM-COM: Text Messages (SMS)

Text messages (SMS) Characteristics :

Communication module with customers via reminder letters; communication via e-mail and SMS text messaging; announcement of promotions based on e-mail search criteria with enclosed documents; management of ad campaigns with sales statistics; printing of labels (\$10/month for 200 SMS messages). SMS is useful for confirming appointments, notifying customers that their vehicle is ready or requesting a call back to verify information.

Advantages :

Provides a communication tool for targeting specific needs based on specific search criteria to maximize ad campaign returns; makes it possible to send personalized SMS messages; 99% of SMS messages are read, while the conversion rate for e-mail is below 10%.

Assets :

Provides a quick means of communication with customers and other parties involved.



Download the «GEM-MOBILE»
app to your smart phone



Preventive Maintenance



Preventive maintenance management characteristics :


Personalized maintenance management of equipment/vehicles; printing of the photo on the detailed maintenance planning report; ideal for companies that are subject to ISO standards.

Advantages:

The preventive maintenance report issued with the bill helps generate business and provides customer reassurance; simplifies the preventive maintenance process.

Assets:


Ensures worry-free manufacturers' warranty management and makes it possible to sell appointments during slowdowns.



Preventive maintenance report


GEM-FLEET
5815 DE LORIMIER
MONTREAL, QC
1-866-848-8282

05/05/2015



000000001
FLEET MANAGER
8000 HENRI-BOURASSA
QUEBEC, QC G1P 3S4

(866) 848-8282



Make :	FREIGHTLI.	Licence plate :	FG6778
Model :	CASCADIA	VIN number :	1GHU76ER093K09890 Unit # : 356
Year :	2012	KM :	325 014

Short term	To validate	Next	History
BRAKE SYSTEM MAINTENANCE 05/05/2015	325 014	TRANSMISSION FLUSH 05/05/2020	TRUCK - SECURITY INSPECTION EVERY 6 M 05/05/2015
A/C SYSTEM MAINTENANCE 05/05/2015	325 014	TRUCK - SECURITY INSPECTION EVERY 6 M 05/11/2015	TRANSMISSION FLUSH (0) 05/05/2015
COOLING SYSTEM FLUSH 05/05/2015	325 014		ENGINE OIL CHANGE(T2) 20/01/2015
ENGINE OIL CHANGE 20/07/2015	281 341		TRUCK - SECURITY INSPECTION EVERY 6 M 20/01/2015

C.GAGNON

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Survey Component list

Survey (component list) characteristic :

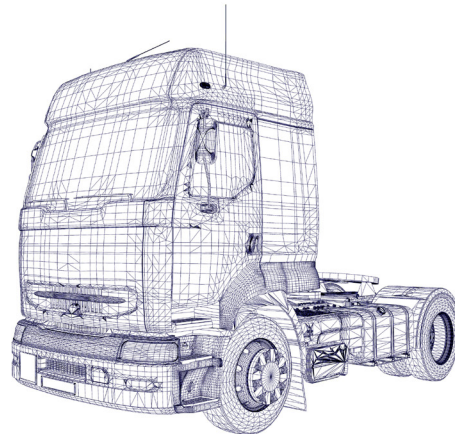
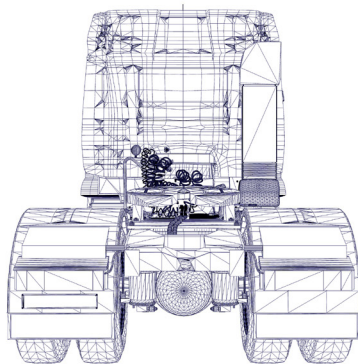
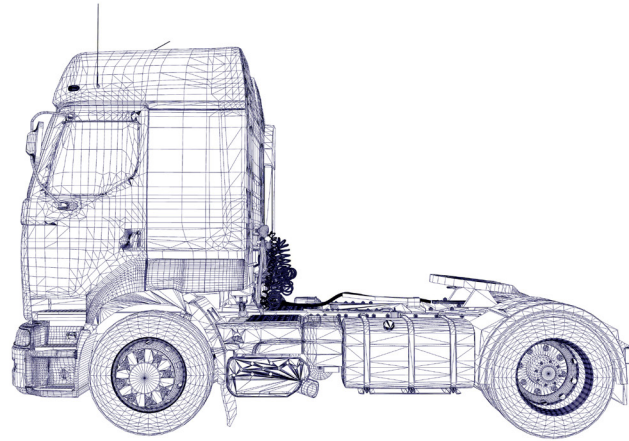
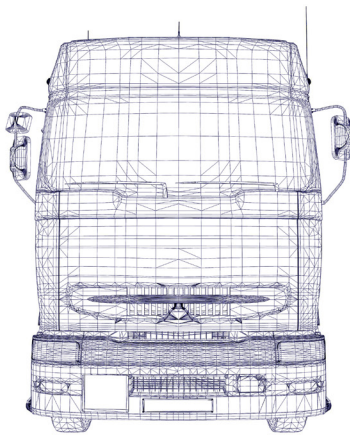
Allows you to build a replacement parts catalog customized per vehicle, distinct for the trailer and the truck. Enter the parts and equipment added to the vehicle, or the parts used for a major change (such as converting a vehicle with manual transmission to automatic).

Advantages :

To send a mobile unit making sure to have the right spare parts, reduce calls to the dealer to confirm which parts to use, easier to find parts for modified vehicles.

Benefits :

Reduced storage costs, reduce vehicle down time.



Available Products



V2V Technologies Products	GEM-FLEET Truck centers and fleet management	GEM-CAR Cars and tire centers	GEM-BIKE Motorcycles	GEM-EQUIP industrial equipment, preventive maintenance, ISO Standards	GEM- PRODUCTION Trailers, transmissions
Point of sale : quotation and invoice	X	X	X	X	X
Electronic scheduler	X	X	X	X	X
Punch clock	X	X	X	X	X
Work order	X	X	X	X	X
GEM-WORK : inspection sheets	X	X			
Inventory and purchases management	X	X	X	X	X
Accounting : payables and receivables	X	X	X	X	X
Vehicles and equipment rentals	X	X	X	X	X
Vehicle sales	X	X	X		
Truck and trailer management	X				
Production : assembly management				X	X
Electronic signature pad	O	O	O	O	O
Accounting software bridge	O	O	O	O	O
GEM-CLOUD	O	O	O	O	O
GEM-GLASS	O	O	O		
GEM-COM : text messages	O	O	O	O	O
GEM-CALENDAR	O	O	O	O	O

X : included O : add-on module with additional monthly fees

We transfer the history of more than 20 software providers to Gem-Car; Inquire about what we can do with yours.



30 days to cancel!!

Call us now to schedule a demo!

1.866.848.8282

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An initiative of:
V2V Technologies inc.